

PHAS PUBLIC HOUSING ASSESSMENT SYSTEM - PURPOSE

"The purpose of PHAS is to improve the delivery of services in public housing and to enhance trust in the Public Housing System among its agencies, public housing residents, HUD and the general public by providing a management tool for effectively and fairly measuring the performance of a PHA in essential operations."

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#### INTRODUCTION TO PHAS

IATION OF HOUSING & REDEVELOPMENT OFFICIALS

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 The Public Housing Assessment System (PHAS) is designed to institute an accountability that will assist HUD in monitoring and evaluating management operations uniformly and consistently throughout the nation.

#### INTRODUCTION TO PHAS

- Designed to institute a system of accountability
- Assists HUD in monitoring and evaluating management operations uniformly
- Ensures Agencies provide safe, decent, sanitary housing, in good repair

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#### INTRODUCTION TO PHAS

- PHAS combined indicators of PHMAP and previous PHAS into four indicators:
- assessment of physical condition
- assessment of financial stability
- assessment of management operations
- assessment of capital fund program

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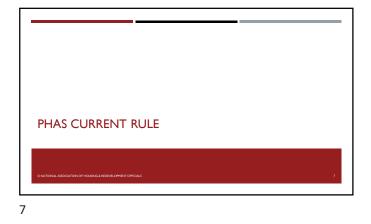
#### HUD CENTERS (REAC)

Real Estate Assessment Center (REAC):

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Responsible for the assessment, monitoring and scoring of PHAS

- Will assess and score each PHA on the four indicators
- Advises PHAs of the scores and identify low scoring PHAs

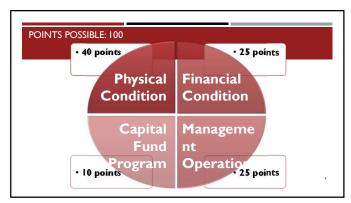


# PHAS DATA SOURCES

- No Self Certification
- Indicators are measured using: Financial Assessment Sub System (FASS)

- Financial Assessment Sub System (FASS)
  Physical Assessment Sub System (PASS)
  Based on UPCS
  Electronic Line of Credit Control System (eLOCCS)
  PIH Information Center-PIC (MIS-PIC)
  Inventory Management System (IMS-PIC)
  PIH Notice 2011-13

REDEVELOPMENT OFFICIALS





#### PHAS DESIGNATION STATUS

- High Performer
- Overall score of 90% or higher
  - At least 60% of points available in PASS (24), MASS (15), FASS (15) and 50% of the total points for CFPS (5) and an overall score of 90% or greater
- Standard Performer
  - Overall score of at least 60%

G & REDEVELOPMENT

 Not less than 60% of total points available in PASS (24), MASS (15), FASS (15), and 50% of the total points for CFP (5)

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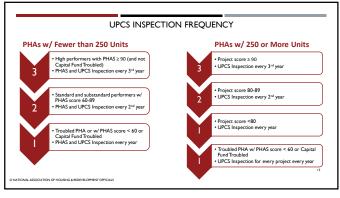
#### PHAS DESIGNATION

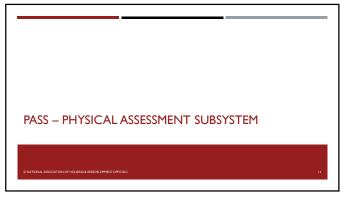
- Substandard Performer
- Overall PHAS score of at least 60%
  - Less than 60% in one or more of the PASS, FASS, or MASS indicators
- Troubled
- Less than 60% of the overall PHAS score
- Capital Fund Program (CFP) Troubled
- Less than 50% on the CFP indicator

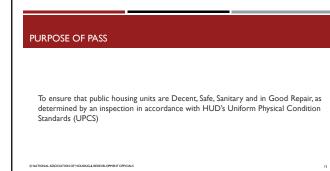
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		Small	PHAs		-
	High Performer	Standard Performer	Substandard Performer	Troubled	Capital Fund Program
					Troubled
Receives PHAS assessment:	Every 3 years	Every 2 years	Every 2 years	Every year	Every year
		Large	PHAs		
Receives PHAS assessment:	Every year	Every year	Every year	Every year	Every year
PASS Inspection (based on individual project scores	≥90	80-89	≤79	Troubled	Capital Fund Troubled
project scores	Every 3 years*	Every 2 years*	Every year*	Every year**	Every year**









# PURPOSE OF PASS

 Determine whether PHA is maintaining property in a condition that is decent, safe, sanitary and in good repair

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PASS		
Six areas:		
I. Site		
2. Building Exterior		
3. Building Systems		
4. Dwelling Units		
5. Common Areas		
6. Health and Safety Concerns		

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#### PASS STANDARDS

- The PASS standards do not supersede or preempt state and local building and maintenance codes
- Total point value = 40 points

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PHA must receive a score of a least 60% of the 40 points available to pass
At least 24 points

# INSPECTION FREQUENCY FOR PHAS WITH **FEWER** THAN 250 PH UNITS

- High Performer PHAS- Project score ≥90%
   UPCS Inspection every 3<sup>rd</sup> year
- Standard and Substandard- Project score <90% but ≥60%</li>
   UPCS Inspection every 2<sup>nd</sup> year
- Troubled: PHAS score <60% or Capital Fund Troubled
  - UPCS Inspections every year

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#### UPCS INSPECTION FREQUENCY FOR PHAS WITH **<u>250 OR MORE</u>** UNITS

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- Project score ≥90%
- UPCS Inspection every 3<sup>rd</sup> year
- Project score <90% but ≥80%</p>
- UPCS Inspection every 2<sup>nd</sup> year
- Project score <80%</p>
- UPCS Inspection every year
- Troubled: PHAS score <60% or Capital Fund Troubled</p>
- UPCS Inspection of all projects every year

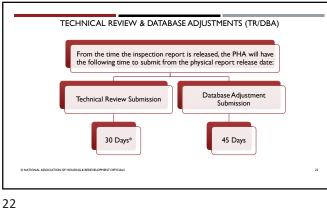
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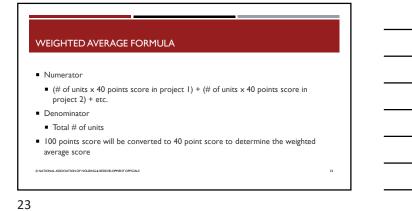
#### EXIGENT HEALTH & SAFETY

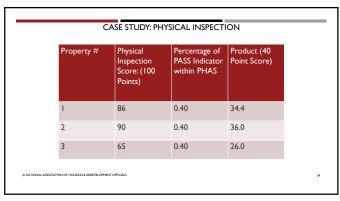
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- A PHA may abate the effect of the exigent health and safety (EHS) violation without necessarily correcting or remedying the condition
  - For example the PHA may move a family into a different unit until the fire damaged unit is repaired











Property #	100 Point Score	40 Point Score	Total # of Units	Product
I.	86	34.4	60	2064
2	90	36	103	3708
3	65	26	196	5096
Total	-	-	359	10,868
	10,868 / 3	359 = PAS	S Score of	30.3

#### IMPROVING PHYSICAL INSPECTION SCORES

- Understand and Comply with UPCS
- Maintain accurate PIC building and unit inventory
- Analyze and utilize previous reports
- Inspect 100% of units annually using UPCS protocol
- Perform routine maintenance on all properties, units and systems throughout the year

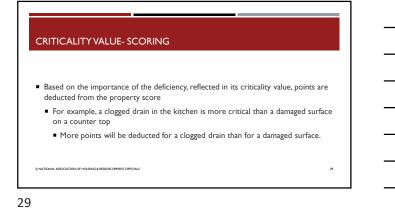
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Repair health and safety deficiencies immediately

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CRITICALITY	
<ul> <li>Criticality: means one of five levels that reflect the relative importance of the deficiencies for an inspectable item</li> </ul>	
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CALITY VALUES			
Criticality	Level	Value	
Critical	5	5.00	
Very Important	4	3.00	
Important	3	2.25	
Contributes	2	1.25	
Slight	I.	.50	
Contribution			



SEVERITY	
<ul> <li>Severity: means one of three levels that reflect the extent of damage associated with each deficiency, with values assigned to the severity level</li> </ul>	
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# Severity Level Value 3 1.00 2 .50 1 .25

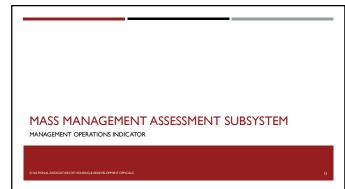
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- ¾ inch difference in height
- Life Threatening or Non-life Threatening
- Level 3
- Not all level 3's are LT or NLT

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#### THE PURPOSE OF MASS

 The Management Operations of the PHAS rule measures certain key PHA management operations and responsibilities for the purpose of assessing the PHA's capabilities and performance in these areas.

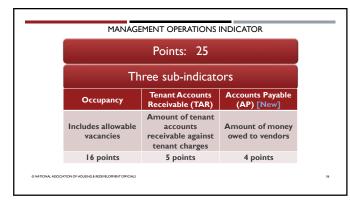
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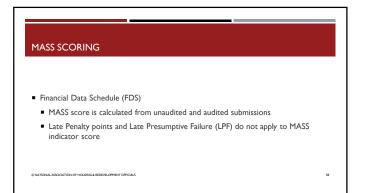
MASS INDICATOR	
<ul> <li>Impacted by maintenance and management</li> </ul>	
Related to annual inspections	
<ul> <li>Related to occupancy and unit turnovers</li> </ul>	
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	and Neighborhood :NE) Adjustments
Physical Condition	Neighborhood Environment
Projects <b>at least 28 years old</b> based on weighted DOFA data	Projects in census tracts in which <b>at least 40% of families</b> have an income below poverty rate
l point	l point
PCNE is automatically calculated added at the project level before MASS	computing the weighted average



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## MASS SCORING

- Occupancy Rate
- I6 points
- Tenants Accounts Receivable
- 5 points
- Accounts Payable
- 4 points
- Total MASS

25 points
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#### MASS SUB-INDICATORS

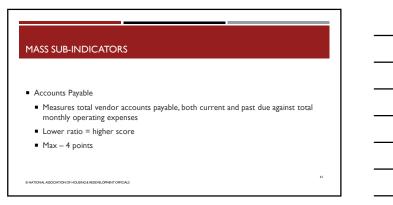
- Occupancy
  - Emphasizes & measures projects success in keeping available units occupied
  - Higher rates = higher scores
- Max 16 points
- Tenant Accounts Receivable
- Represents the amount of tenant accounts receivable against all tenant charges (rent, excess utilities, court cost, maintenance charges, etc.)

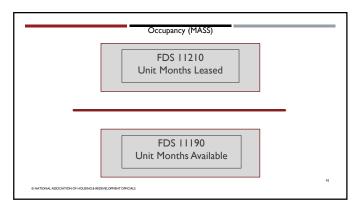
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- Lower ratio = higher score
- Max 5 points

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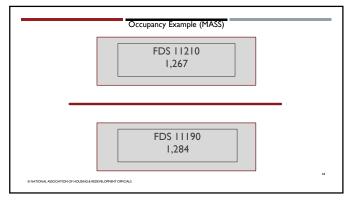
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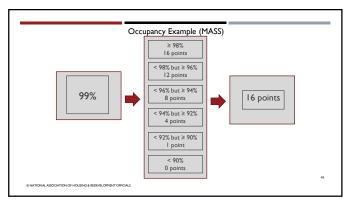




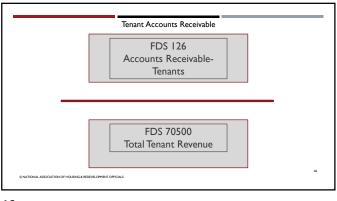


HOW OCCU	PANCY IS SCORED
Occupancy Percentage	Points
≥98%	16 points
<98% to ≥96%	12 points
<96% to ≥94%	8 points
<94% to ≥92%	4 points
<92% to ≥90%	I points
<90%	0 points



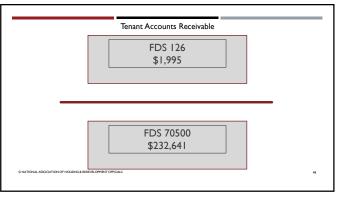


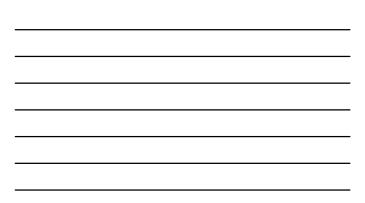


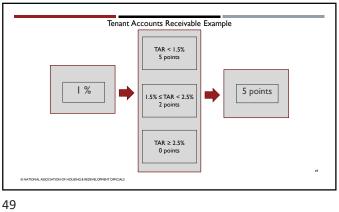




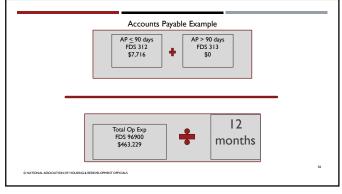
Ratio	Points
<1.5%	5 points
≥1.5% to <2.5%	2 points
≥2.5%	0 points





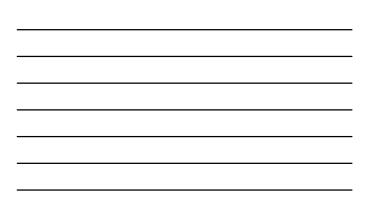


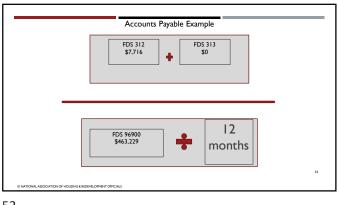




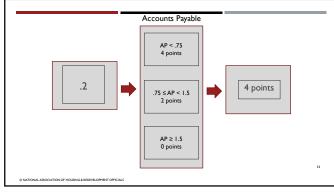


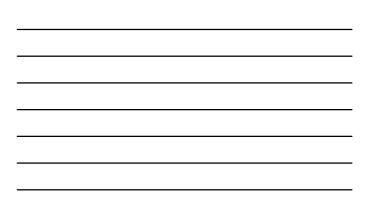
Ratio	Points
<.75	4 points
≥.75 to <1.5	2 points
≥1.5	0 points











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# CASE STUDY - FACTS

Sample Housing Authority

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- FYE 12/31/2019
- 3 projects (AMPs)
- Want to determine how each property is calculated
- Want to determine how the weighted average is calculated

#### CASE STUDY: PROJECT NUMBER I- 75 UNITS

- Occupancy Rate
- FDS ||2|0/FDS ||190
- Unit Months Leased/Unit Months Available
- 855/900= 95%
- 8 points
- Tenants Accounts Receivable
  - FDS 126/FDS 70300
  - Accounts Receivable Tenants/Net Tenant Rental Revenue

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- \$1,295/\$205,445 = .6%
- 5 points

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#### CASE STUDY: PROJECT NUMBER I- 75 UNITS

- Accounts Payable
- (FDS 312 + FDS 313)/ (FDS 96900/12 months)
- (Current Accounts Payable + Past Due Accounts Payable)/ (Total Operating Expenses/ 12)
- \$\\$49,504 + \$3,984\$
  (\$407,958/12) = 1.577
- 0 points
- Total = 13 points

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#### CASE STUDY: PROJECT NUMBER 2 - 57 UNITS

- Occupancy Rate
- FDS 11210/FDS 11190
- Unit Months Leased/Unit Months Available
- 684/684= 100%
- I6 points
- Tenants Accounts Receivable
- FDS 126/FDS 70300
- Accounts Receivable Tenants/Net Tenant Rental Revenue
- \$1,602/\$89,844 = 1.8% © NATIONAL ASSOCIATION OF HOUSING & REDEVELOPMENT OFFICIALS
- 2 points

#### CASE STUDY: PROJECT NUMBER 2 - 57 UNITS

- Accounts Payable
- (FDS 312 + FDS 313)/ (FDS 96900/12 months)
- (Current Accounts Payable + Past Due Accounts Payable)/ (Total Operating Expenses/ 12)

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- (\$3,536 + \$0)/ (\$508,680/12) = 0.083
- 4 points
- Total = 22 points

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#### CASE STUDY: PROJECT NUMBER 3 - 89 UNITS

- Occupancy Rate
  - FDS ||2|0/FDS |||90
  - Unit Months Leased/Unit Months Available
- I,034/I,068= 96.82%
- 12 points
- Tenants Accounts Receivable
- FDS 126/FDS 70300
- Accounts Receivable Tenants/Net Tenant Rental Revenue
- \$3,130/\$134,674 = 2.3%
- 2 points

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#### CASE STUDY: PROJECT NUMBER 3 - 89 UNITS

- Accounts Payable
- (FDS 312 + FDS 313)/ (FDS 96900/12 months)
- (Current Accounts Payable + Past Due Accounts Payable)/ (Total Operating Expenses/ 12)
- (\$18,854 + \$8,874)/ (\$404,148/12) = .815
- 2 points
- Total = 16 points

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001. 01	ERALL MASS SC	OKE	
Project #	Project Score	# of Units	Product
1	13	75	975
2	22	57	1,254
3	16	89	1,424
Totals		221	3,653
Overall We Total Produ Total # of U			16.53

# PHYSICAL CONDITION & NEIGHBORHOOD ENVIRONMENT (PCNE)

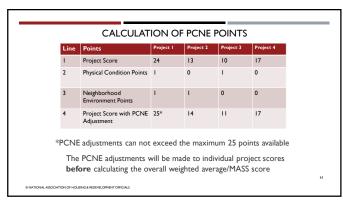
- Physical Condition (PC)
  - Projects at least 28 years old, based on the unit-weight average Date of Full Availability (DOFA) date
  - Max I point
- Neighborhood Environment (NE)
  - Projects in census tracts which at least 40% of families have an income below the

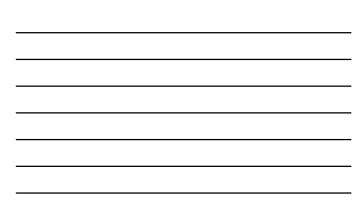
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poverty rate

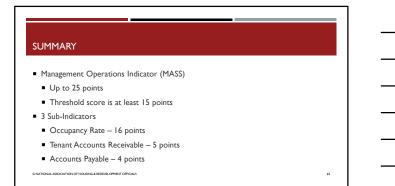
Max – I point

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		IMENT FACT		
Project #	Project Score	# of Units	Product	
1	25	133	3,325	
2	14	65	910	
3	П	89	979	
4	17	25	425	
Totals		312	5,639	
Overall Weight	ed Average 5,639		18.07	





#### FASS INDICATOR

Determine if PHA has sufficient financial resources and managing resources effectively

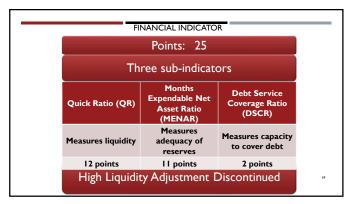
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- According to GAAP
- Submitted Annually

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<ul> <li>Physical Condition</li> </ul>	– 40 points
<ul> <li>Financial Condition</li> </ul>	- 25 points
<ul> <li>Management Operations</li> </ul>	– 25 points
<ul> <li>Capital Fund Program*</li> </ul>	– 10 points
Overall PHAS Score	– 100 points





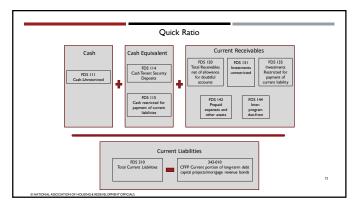
#### RATIOS

- Quick Ratio
- Measures Liquidity
- Similar to Current Ratio
- Maximum 12 points
- Months Expendable Net Assets Ratio (MENAR)
  - Measures Adequacy of Reserves
  - Similar to Months Expendable Fund Balance (MEFB) Ratio

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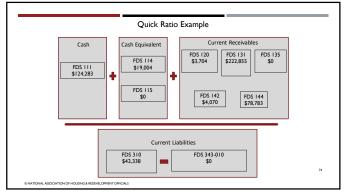
- Maximum 11 points
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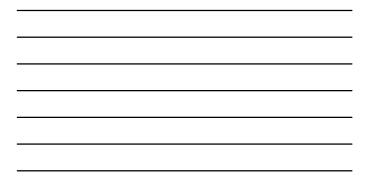
RATIC	S	
<ul> <li>Debt</li> </ul>	Service Ratio	
<ul> <li>Me</li> </ul>	asures capacity to cover debt	
<ul> <li>Ne</li> </ul>	w Ratio	
■ Ma	ximum 2 points	
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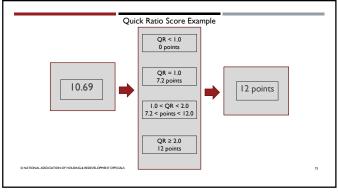


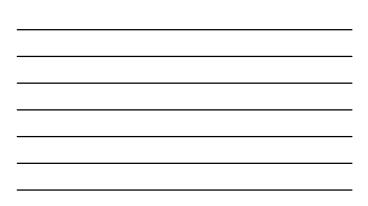


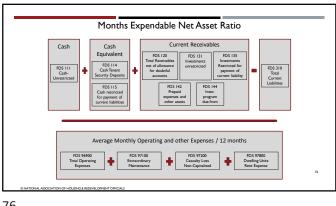
■ < 1.0	0 points	
■ = I.0	7.2 points	
≥1.0 to ≤ 2.0	≥7.2 to ≤12 points	
■ ≥2.0	12 points	



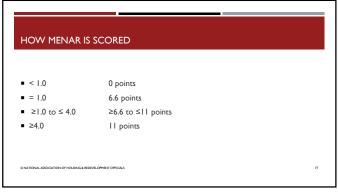


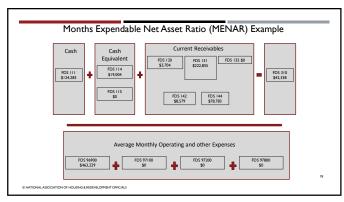


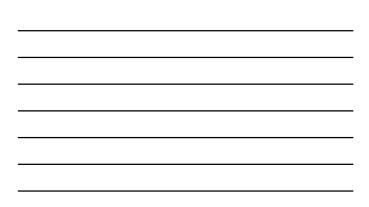


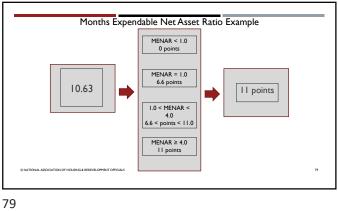




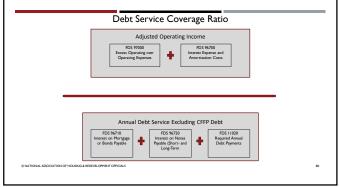






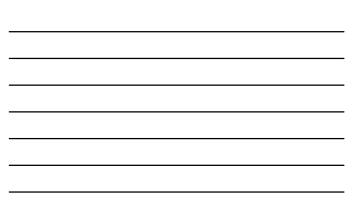


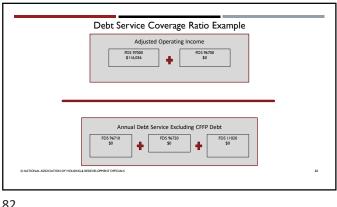




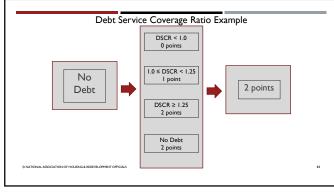
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HOW DSCR IS SC	ORED	
■ < 1.0	0 points	
≥1.0 to ≤ 1.25	l point	
■ ≥1.25	2 points	
<ul> <li>No Debt at All</li> </ul>	2 points	



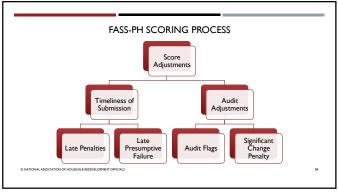


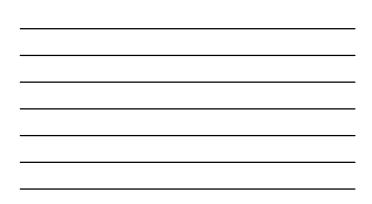


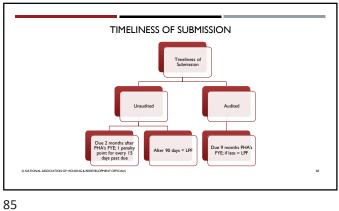














# SUMMARY: POINT VALUES

- Financial Condition Indicator
- Up to 25 points
- Threshold score is at least 15 points
- 3 New Sub-Indicators (Ratios)
- Quick Ratio (QR) 12 points
- Months Expendable Net Assets Ratio (MENAR) 11 points

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Debt Service Coverage Ration (DSCR) – 2 points

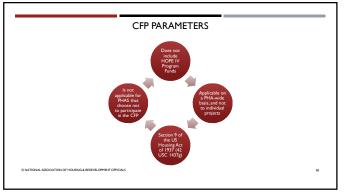
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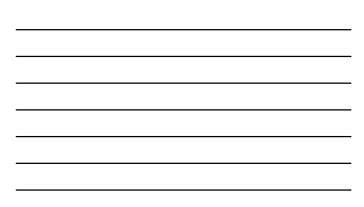
C	CORE ISSUANCE TABLE	
	PHA Fiscal Year End Date	Date in Which REAC Issues PHAS Scores
	December 31	March 31
	March 31	June 30
	June 30	September 30
	September 30	December 31

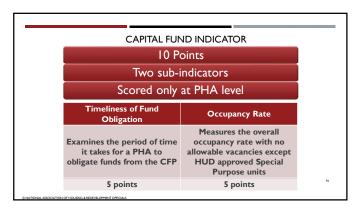


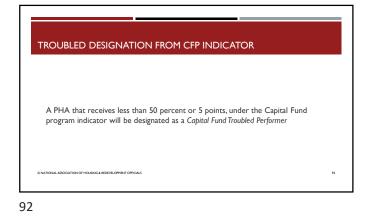


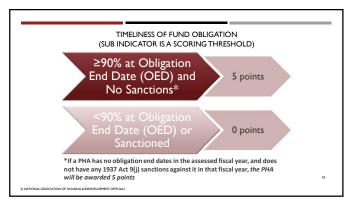














CFP SCORING		
Timeliness of Fund Obligation Occupancy Rate	– 5 points – 5 points	
Total CFP	– 10 points	_
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- Timeliness of Fund Obligations
- Examines the period of time it takes for a PHA to obligate funds from the CFP

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- Information from electronic Line of Credit Control System (eLOCCS)
- Maximum of 5 points

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#### CFP SUB-INDICATORS

Occupancy Rate

- Measures the occupancy rate as measured at FYE
- Information from Inventory Management System/Public Housing Information System (IMS/PIC)
- Maximum 5 points

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#### TIMELINESS OF FUND OBLIGATION

- ≥ 90% at Obligation End of Date (OED) and no sanctions
   5 points
- <90% at Obligation End of Date or sanctioned</li>
- 0 points
- \* If a PHA has no obligation end dates in the assessed fiscal year, and does not have any 1937 Act 9(j) sanctions against it in the fiscal year, the PHA will be *rewarded 5 points*

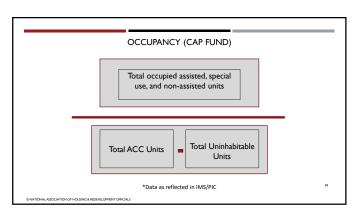
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OCCUPANCY RATE
<ul> <li>This will only be scored if the PHA scores at least 5 points on timeliness of fund obligations</li> </ul>
■ ≥ 96% = 5 points
■ ≥93% or <96% = 2 points
<93% = 0 points
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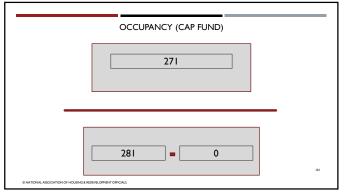


#### CAP FUND DATA SOURCE

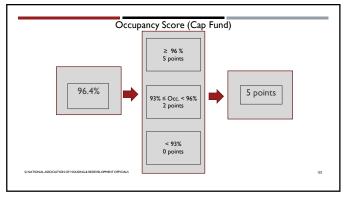
- Data drawn from PIC on PHA FYE date.
- Numerator: Public Housing ACC units occupied by an assisted tenant, police officer, employee, or over-income tenant, <u>and</u> units approved by HUD for special uses including anti-drug/crime activities, self-sufficiency activities, or other resident activities.
- Denominator: All standing ACC Public Housing units <u>except</u> those that are vacant because they have been approved by HUD for demolition/disposition.

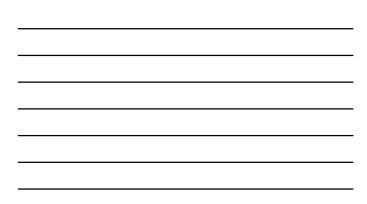
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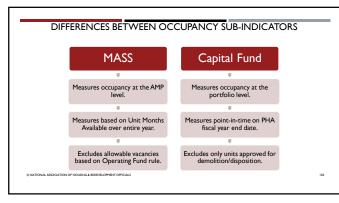
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# PHA'S OBLIGATIONS

- Ensure Submission
  - PHAs are responsible for entering information into the eLOCCS in accordance with all deadlines and for maintaining up to date and accurate data in PIC
- Appeals
  - A PHA can not appeal its PHAS CFP score on the basis of not having met deadlines for entering data into the eLOCCS and not having up to up to date or accurate information in PIC
- Three Years
- PHAs shall retain supporting documents for each CFP grant for at least 3 years after the post-audit date in eLOCCS

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	PHA Status De	signations
PHAS Status Designation	Composite PHAS Score	Individual Indicator Score
High Performer	Overall PHAS score of 90% or higher	At least 60% of total points available in PASS(24), MASS(15), FASS(15) and 50% of the total points for CFP(5)
Standard Performer	Overall PHAS score of at least 60%	Not less than 60% of total points available in PASS(24), MASS(15), FASS(15) and 50% of the total points for CFP(5)
Substandard Performer	Overall PHAS score of at least 60%	Less than 60% in one or more of the PASS, FASS, or MASS indicators
Troubled	Less than 60% of the overall PHAS score	
Capital Fund Program (CFP) Troubled		Less than 50% on CFP indicator



#### APPEAL / PETITION REQUEST GUIDELINES

- Requests must be submitted in **writing** to the Deputy Assistant Secretary of the Public and Indian Housing REAC
- Appeals must be submitted no later than 30 days following the issuance of the PHAS score
- Petitions to removed troubled designations may be filed at any time
- The request must result in change of the PHAS designation status
- The request must include supporting documentation
- Database adjustment requests are due 45 days after the date the inspection report is released

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## IMPROVING PHAS SCORES

- Monitor the status and accuracy of submissions frequently in eLOCCS, PIC and Secure Systems
- Utilize prior year PHAS score results to set annual goals
- Plan ahead and be proactive in determining problem areas and fixing them at least 6 months in advance of PHAS due dates

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#### USEFUL HUD WEBSITES

- HUD's Interim PHAS Rule website:
  - http://www.hud.gov/offices/reac/products/prodphasintrule.cfm
- Technical Guidance Job Aides

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http://www.hud.gov/offices/pih/systems/pic/ts/



