

## Speaker Titles and Descriptions:

<b>Monday, April 17, 2023</b>			
<b>Time</b>	<b>Room</b>	<b>Speaker</b>	<b>Title</b>
4:30-6:00pm	Hotel Ballroom		<b>WAHA Board Meeting</b>
7:00-8:30pm	Hotel Bar		<b>Meet and Greet Reception</b>

<b>Tuesday, April 18, 2023</b>			
<b>Time</b>	<b>Room</b>	<b>Speaker</b>	<b>Title</b>
7:30-8:30am	Hotel Ballroom		<b>Breakfast</b>
8:15-8:45am	Hotel Ballroom	Mitch Reynolds	<b>Opening Ceremonies with the Mayor of La Crosse, WI</b>
8:45-10:15am	Hotel Ballroom	Mary Hirsch-Justice	<b>PIC- Everything But Errors:</b> HCV Training- Because of new HIP rolling out 01.01.2024, the PIC Error Dashboard, and the EHV Dashboard... how about “Everything about Errors!” because that seems to be HUD’s focus at the moment. I plan to cover how to resolve issues with the PIC Error Dashboard (PH & VO) and how to minimize EHV reporting issues (VO). I plan to review 50058 action types, what to use for effective dates of action... and get your PIC data cleaned up in preparation for HIP.
8:45-10:15am	Wisconsin II & III	Sharon Carlson	<b>Public Housing Training- Occupancy:</b> The session is recommended as an introduction as well as a refresher on the topic of Public Housing Occupancy. The training is summarized with focus on the overall occupancy cycle, including applications and waitlist management, eligibility, interviewing, lease-up, transfers, recertifications, community service, terminations and grievance process. This is four parts.
8:45-10:15am	Minnesota A & B	Dennis Morgan	<b>HCV Training - Occupancy:</b> This training will help you master and apply the occupancy regulations and policies for the Housing Choice Voucher (HCV) Program. This is four parts.
8:45-10:15am	Iowa Room	Kevin Kohler	<b>Landlord/Tenant Rights:</b> The purpose of the session is to discuss the various types of low-income public housing; applications and waiting lists; eligibility; PHA tenant-selection criteria; denial of application; rents; special rules relating to household pets; termination of tenancy and eviction; and other subsidized housing programs (Section 8 Programs; Federal Administration Projects; Section 202 Projects; Low-Income Tax Credit Program; Rural Housing Service Programs).
8:45-10:15am	Illinois Room		<b>NCRC NAHRO Board Meeting</b>
10:15-10:30am			<b>Break</b>
10:30-12:00pm	Hotel Ballroom	Mary Hirsch-Justice	<b>PIC- Q&amp;A Session</b>
10:30-12:00pm	Wisconsin II & III	Sharon Carlson	<b>Public Housing Training, cont. - Occupancy:</b> The session is recommended as an introduction as well as a refresher on the topic of Public Housing Occupancy. The training is summarized with focus on the overall occupancy cycle, including applications and waitlist management, eligibility, interviewing, lease-up, transfers, recertifications, community service, terminations and grievance process. Continued.

**Tuesday, April 18, 2023 Continued**

<b>Time</b>	<b>Room</b>	<b>Speaker</b>	<b>Title</b>
10:30-12:00pm	Minnesota A & B	Dennis Morgan	<b>HCV Training, cont. - Occupancy:</b> This training will help you master and apply the occupancy regulations and policies for the Housing Choice Voucher (HCV) Program. Continued.
10:30-12:00pm	Iowa Room	Loretta Sweduik	<b>The Davis-Bacon Essentials: What Every Employer Should Know!</b> This presentation will be a joint session featuring the U.S. Department of Labor's Wage & Hour Division (WHD) and the U.S. Department of Housing and Urban Development (HUD). WHD will provide attendees with the basic requirements of the federal Davis-Bacon provisions. Topics discussed will include prevailing wage rates, fringe benefits and certified payrolls. WHD will also provide guidance on critical hours worked issues, like meal breaks and travel times. Although the HUD segment of this session is a repeat of the Fall 2022 conference, it is no less valuable to those new to labor standards or those who want a refresher! Agencies will be provided introduction and overview of labor standards to help ensure agency compliance with Davis Bacon and Related Acts on HUD funded projects. Topics include maintenance wage rate determinations, development projects, contract responsibilities, wage decisions, certified payroll completion, sole proprietor applicability and reporting requirement. Come with your questions too!
10:30-12:00pm	Illinois Room		<b>NCRC NAHRO Board Meeting, cont.</b>
12:00-1:15pm	Hotel Ballroom	George Guy & Diane Shelley	<b>"Updates From Headquarters"</b>
1:15-2:45pm	Hotel Ballroom	Mary Hirsch-Justice	<b>PIC- Everything But Errors-</b> Public Housing Training- Because of new HIP rolling out 01.01.2024, the PIC Error Dashboard, and the EHV Dashboard... how about "Everything aboutErrors!" because that seems to be HUD's focus at the moment. I plan to cover how to resolve issues with the PIC Error Dashboard (PH & VO) and how to minimize EHV reporting issues (VO). I plan to review 50058 action types, what to use for effective dates of action... and get your PIC data cleaned up in preparation for HIP.
1:15-2:45pm	Wisconsin II & III	Sharon Carlson	<b>Public Housing Training, cont. - Occupancy:</b> The session is recommended as an introduction as well as a refresher on the topic of Public Housing Occupancy. The training is summarized with focus on the overall occupancy cycle, including applications and waitlist management, eligibility, interviewing, lease-up, transfers, recertifications, community service, terminations and grievance process. Continued.
1:15-2:45pm	Minnesota A & B	Dennis Morgan	<b>HCV Training, cont. - Occupancy:</b> This training will help you master and apply the occupancy regulations and policies for the Housing Choice Voucher (HCV) Program. Continued.
1:15-2:45pm	Iowa Room	Katherine and David Beeksma	<b>ACES-Adverse Childhood Experiences- Working Through Adversity- Part 1-</b> Life experiences shape who we are and how we react and respond to the people and circumstances around us. Many people experience some sort of adversity while growing up. We often do not consider how that adversity can manifest in people as they age- both physically and psychologically. Those working in the housing industry are continuously navigating the people around them to provide safe and affordable housing and to work in successful office team environments. It is difficult work and is often very stressful. <i>In Session 1, participants will learn about the impacts of growing up with chronic stress, adversity, and trauma. Focus will be on learning the types of events that can create Adverse Childhood Experiences (ACES).</i>
1:15-2:45pm	Illinois Room	Chad Ruppel	<b>What is new in HCV?</b> Chad Ruppel, Director of the Program Support Division of the Office of Housing Voucher Program, will provide an update on recent funding, policy changes, and innovations impacting the Housing Choice Voucher (HCV) program. He is also interested in your feedback on steps HUD could take to simplify program administration and help housing authorities maximize HCV program utilization.

**Tuesday, April 18, 2023 Continued**

<b>Time</b>	<b>Room</b>	<b>Speaker</b>	<b>Title</b>
2:45-3:00pm			<b>Break</b>
3:00-4:30pm	Hotel Ballroom	Mary Hirsch-Justice	<b>PIC- Q&amp;A Session</b>
3:00-4:30pm	Wisconsin II & III	Sharon Carlson	<b>Public Housing Training, cont. - Occupancy:</b> The session is recommended as an introduction as well as a refresher on the topic of Public Housing Occupancy. The training is summarized with focus on the overall occupancy cycle, including applications and waitlist management, eligibility, interviewing, lease-up, transfers, recertifications, community service, terminations and grievance process. Continued.
3:00-4:30pm	Minnesota A & B	Dennis Morgan	<b>HCV Training, cont. - Occupancy:</b> This training will help you master and apply the occupancy regulations and policies for the Housing Choice Voucher (HCV) Program. Continued.
3:00-4:30pm	Iowa Room	Katherine and David Beeksma	<b>ACES (Adverse Childhood Experiences) Part. 2-</b> Life experiences shape who we are and how we react and respond to the people and circumstances around us. Many people experience some sort of adversity while growing up. We often do not consider how that adversity can manifest in people as they age- both physically and psychologically. Those working in the housing industry are continuously navigating the people around them to provide safe and affordable housing and to work in successful office team environments. <i>Session 2 will help participants learn how to successfully work with people that experience adversity.</i>
3:00-4:30pm	Illinois Room	Patrick Hatch & Scott Koegler	<b>HCV 2YT Utilization Training with Patrick Hatch, Dinosaur Wrangler-</b> In what can only be described as a roller-coaster of spreadsheet fun, this session will dive into the deep and wonderful mysteries of the Two-Year Tool, with a side trip into the awe-inspiring lands of the Payment Standard Tool. Remember to buckle up; safety not guaranteed.
5:00-7:00pm	Hotel Ballroom		Vendor Reception- Cash Bar and Snacks

**Wednesday, April 19, 2023**

<b>Time</b>	<b>Room</b>	<b>Speaker</b>	<b>Title</b>
7:30-8:30am	Hotel Ballroom		<b>Breakfast</b>
8:45-10:15am	Hotel Ballroom		<b>HCV Round Table Discussion:</b> Have you always wanted to ask other agency's about their program policies and best practices? Join your fellow "housers" in sharing experiences and stories about your programs. This session will be an opportunity for open conversation. Come prepared with some questions of your own.
8:45-10:15am	Wisconsin II & III	Sharon Carlson	<b>Public Housing Training -PHAS:</b> The session is recommended as an introduction as well as a refresher on the Public Housing Assessment System. The training is summarized to identify PHAS indicators and components, scoring and monitoring. This is four parts.
8:45-10:15am	Minnesota A & B	Dennis Morgan	<b>HCV Training, cont. -Portability:-</b> Does your agency know all the ins and outs of portability? Portability in the HCV program refers to the process through which a family can transfer, or port, their rental subsidy to another housing agency. This class will review the various standards that must be met in order for a family to seek portability, and how both the initial housing agency and the receiving agency handle the transfer of assistance. This is four parts.
8:45-10:15am	Iowa Room	Daniel Huyck & James Baltazar	<b>How PHAs Utilization of Section 3 can Increase Economic Opportunity for Low- and Very Low-Income Persons:</b> Provide an overview of HUD Section 3 requirements and how Public Housing Authorities, Developers, Businesses, and Communities can utilize Section 3 to further economic opportunity and workforce empowerment for low- and very low-income persons. The session will explain how an affirmative use of Section 3 can help develop the workforce and skillset of the community where the HUD funds are spent. Starting with the basics of Section 3 and Section 3 key definitions, the speakers will provide information on Section 3 resources as well as advantages to being a Section 3 business. A resource list will be provided that will include links to reporting requirements, the regional resource hub, sample forms, technical assistance, and training.
8:45-10:15am	Illinois Room	Angie Campbell	<b>Monthly Financial Items to Look Over:</b> This is a basic overview of monthly financials and looking at and touching on budgeting.
10:15-10:30am			<b>Break</b>
10:30-12:00pm	Hotel Ballroom		<b>HCV Round Table Discussion:</b> Have you always wanted to ask other agency's about their program policies and best practices? Join your fellow "housers" in sharing experiences and stories about your programs. This session will be an opportunity for open conversation. Come prepared with some questions of your own.
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10:30-12:00pm	Minnesota A & B	Dennis Morgan	<b>HCV Training, cont. -Portability:</b> Does your agency know all the ins and outs of portability? Portability in the HCV program refers to the process through which a family can transfer, or port, their rental subsidy to another housing agency. This class will review the various standards that must be met in order for a family to seek portability, and how both the initial housing agency and the receiving agency handle the transfer of assistance. Continued.
10:30-12:00pm	Iowa Room	John Acardo	<b>Conflict Resolution and Mediation:</b> In this two-part presentation, participants will learn how to manage conversations that involve high emotions and stakes in a calm and responsive manner, seeking to understand the root cause of issues to resolve the situation for impacted parties. Second, participants will gain foundational understanding how to engage in mediation between two parties that are engaged in competing viewpoints. Participants will learn how to guide conversations from a 'seek to understand' perspective and find common ground to help develop healthy pathways for better relationships.
10:30-12:00pm	Illinois Room	Angie Campbell	<b>Year End Basics for Financials:</b> This is the basics of what is needed for your accountant to do the year end workup (including fixed assets) and a quick REAC overview.

**Wednesday, April 19, 2023**

<b>Time</b>	<b>Room</b>	<b>Speaker</b>	<b>Title</b>
12:00-1:15pm	Hotel Ballroom		<b>Lunch-NCRC/NAHRO Annual Meeting/ "What Home Means to Me" Poster Contest Winners</b>
1:15-2:45pm	Hotel Ballroom		<b>Public Housing Round Table Discussion:</b> Have you always wanted to ask other agency's about their program policies and best practices? Join your fellow "housers" in sharing experiences and stories about your programs. This session will be an opportunity for open conversation. Come prepared with some questions of your own.
1:15-2:45pm	Wisconsin II & III	Sharon Carlson	<b>Public Housing Training, cont. -PHAS:</b> The session is recommended as an introduction as well as a refresher on the Public Housing Assessment System. The training is summarized to identify PHAS indicators and components, scoring and monitoring. Continued.
1:15-2:45pm	Minnesota A & B	Dennis Morgan	<b>HCV Training, cont. -Portability:</b> Does your agency know all the ins and outs of portability? Portability in the HCV program refers to the process through which a family can transfer, or port, their rental subsidy to another housing agency. This class will review the various standards that must be met in order for a family to seek portability, and how both the initial housing agency and the receiving agency handle the transfer of assistance. Continued.
1:15-2:45pm	Iowa Room	Eric Oberdorfer	<b>HOTMA:</b> HUD is currently in the process of implementing the Housing Opportunity Through Modernization Act of 2016 (HOTMA). Provisions in sections 102, 103, and 104 of HOTMA will impact income reviews, asset limits for tenants, and over-income residents in public housing. This session will walk attendees through everything a PHA needs to know about the HOTMA sections 102, 103, and 104 rule to make sure your agency is prepared to implement these new provisions.
1:15-2:45pm	Illinois Room	Casey Hutchinson & Ashwin Warrior	<b>Recent RAD Updates:</b> Covers the latest updates in the world of RAD including the 2022 RAD rents and changes included in the latest version of the RAD notice.
2:45-3:00pm			<b>Break</b>
3:00-4:30pm	Hotel Ballroom		<b>Public Housing Round Table Discussion:</b> Have you always wanted to ask other agency's about their program policies and best practices? Join your fellow "housers" in sharing experiences and stories about your programs. This session will be an opportunity for open conversation. Come prepared with some questions of your own.
3:00-4:30pm	Wisconsin II & III	Sharon Carlson	<b>Public Housing Training, cont. -PHAS:</b> The session is recommended as an introduction as well as a refresher on the Public Housing Assessment System. The training is summarized to identify PHAS indicators and components, scoring and monitoring. Continued.
3:00-4:30pm	Minnesota A & B	Dennis Morgan	<b>HCV Training, cont. -Portability:</b> Does your agency know all the ins and outs of portability? Portability in the HCV program refers to the process through which a family can transfer, or port, their rental subsidy to another housing agency. This class will review the various standards that must be met in order for a family to seek portability, and how both the initial housing agency and the receiving agency handle the transfer of assistance. Continued.
3:00-4:30pm	Iowa Room	Eric Oberdorfer	<b>NSPIRE:</b> HUD has begun a complete review and revamp of the Real Estate Assessment Center (REAC) inspection protocols. The changes will affect Public Housing, Multifamily housing, and even the Housing Choice Voucher programs. This session will help attendees understand and start preparing for the implementation of NSPIRE (National Standards for the Physical Inspections of Real Estate). During this training, participants will learn about the new NSPIRE protocols, focusing on what NSPIRE is and looking at the new NSPIRE inspection standards. NSPIRE for the Housing Choice Voucher programs will also be discussed.
3:00-4:30pm	Illinois Room	Casey Hutchinson & Ashwin Warrior	<b>Advanced RAD Updates:</b> Covers advanced topics and strategies. Best for PHAs with some familiarity with RAD. Topics could include things like RAD & Section 18 Blends, Transfers of Assistance, and Faircloth-to-RAD Transactions.
5:30pm	Hotel Ballroom		<b>Banquet Dinner, Entertainment: Dueling Pianos &amp; Award presentations:</b> NCRC Rising Star Award, Alvira B. Long Commissioner's Award, NCRC President's Award, Charles Thompson Memorial Award for Distinguished Service

**Thursday, April 20, 2023**

<b>Time</b>	<b>Room</b>	<b>Speaker</b>	<b>Title</b>
8:00-8:45am	Hotel Ballroom	Mark Thiele	<b>Breakfast- Guest Speaker: NAHRO CEO</b>
8:45-9:00am			<b>Break</b>
9:00-10:15am	Wisconsin I	Dennis Morgan	<b>HCV Training- Preparing for HAP Terminations:</b> Terminating Housing Assistance Payments can be a scary process. Have you wondered if your agency is doing it correctly? If so, this training is for you. Participants will learn to ensure compliance with HUD regulations, as well as explore strategies to prepare for and document the termination of HAP payments. This process can seem daunting, but together we will share best practices for how to respond to complaints and compliance issues, documentation, creating participant agreements, preparing your termination letter, hearing preparation, and how to respond to reasonable accommodation requests. Training facilitators will not provide legal advice to participants, but this training provides the opportunity for discussion of best practices and plenty of idea sharing. This is two parts.
9:00-10:15am	Hotel Ballroom	Sharon Carlson	<b>Public Housing Training - Preparing for Lease Terminations:</b> The session emphasizes the importance of lease enforcement in the management and maintenance of public housing properties. Topics include legal requirements under the lease, documenting violations, communication with residents, hearings and preparing for court. This is two parts.
9:00-10:15am	Wisconsin III	Eric Oberdorfer	<b>More Washington Updates:</b> Come join National NAHRO to hear insights and the latest updates on everything housing related that is happening in Washington. There will be much to discuss including the what's happening with the federal budget, new regulations and guidance, inspections, and other topics. Come and learn about everything happening at HUD and in Congress.
10:15-10:30am			Break
10:30-12:00pm	Wisconsin I	Dennis Morgan	<b>HCV Training, cont. - Preparing for HAP Terminations:</b> Terminating Housing Assistance Payments can be a scary process. Have you wondered if your agency is doing it correctly? If so, this training is for you. Participants will learn to ensure compliance with HUD regulations, as well as explore strategies to prepare for and document the termination of HAP payments. This process can seem daunting, but together we will share best practices for how to respond to complaints and compliance issues, documentation, creating participant agreements, preparing your termination letter, hearing preparation, and how to respond to reasonable accommodation requests. Training facilitators will not provide legal advice to participants, but this training provides the opportunity for discussion of best practices and plenty of idea sharing. Continued.
10:30am-12:00pm	Hotel Ballroom	Sharon Carlson	<b>Public Housing Training, cont. - Preparing for Lease Terminations:</b> The session emphasizes the importance of lease enforcement in the management and maintenance of public housing properties. Topics include legal requirements under the lease, documenting violations, communication with residents, hearings and preparing for court. Continued.