

2021 WAHA FALL CONFERENCE

Oshkosh Convention Center

Mon, Sept 13	Lobby or Leander	K.M. Hutchinson	B.F. Carter/Anna M.	John Lynch/Lefvere	Paul L.	Board Room
4pm - 6pm	Registration-Lobby					
4pm						WAHA Board Mtg
6pm - 8pm						
Dinner on your own						

Visiting Vendors Day

Visiting Vendors Day						
Tues, Sept 14	Lobby or Leander	K.M. Hutchinson	B.F. Carter/Anna M.	John Lynch/Lefvere	Paul L.	Board Room
7:30am - 5:00pm	Registration -Lobby					
7:30am - 5:00pm	Vendor Booths					
7:30am - 8:30pm	Breakfast - Leander					
8:30am - 8:45am	Welcome - Leander					
8:45am - 10:15am		Computer Security/IT- Matt Moore	Audit Preparation Hawkins ASH CPA	NAHRO- Excellence in Customer Service -Not your ordinary "be nice to customer" training- MUCH More!- Part One	NAN MCKAY- Waitlist Management, pre-screening, grievance procedures, lease terminations, evictions, policy - Part One	PIC Room- Mary Hirsch- Justice, HDS
10:15am - 10:30am	Break					
10:30am - 12pm		FAIR HOUSING- Todd Wenzel	Reading Your Financials, Hawkins ASH CPA	NAHRO- Excellence in Customer Service- Not your ordinary "be nice to customer" training- MUCH More!- Part Two	NAN MCKAY- Waitlist Management, pre-screening, grievance procedures, lease terminations, evictions, policies - Part Two	PIC Room- Mary Hirsch- Justice, HDS
12pm - 1:15pm	Lunch: Vendor Introductions Annual Meeting					

Tues, Sept 14	Lobby or Leander	K.M. Hutchinson	B.F. Carter/Anna M.	John Lynch/Lefvere	Paul L.	Board Room
1:15pm - 2:45pm		CONFLICT RESOLUTION- Michael Rust, Director of Winnebago County Conflict Resolution Center - Communication, Personality styles and how to make the differences work together. Mediation techniques centered on facilitating resolution crafted by those in conflict - Part One	WHEDA- Virtual Multi-family housing training, includes navigating PROCOREM - Part One	NAHRO- Excellence in Customer Service -Not your ordinary "be nice to customer" training- MUCH More!- Part One	NAN MCKAY- Rent Calculation, verification, hierarchy, medical expense - Part Three	PIC Room- Mary Hirsch- Justice, HDS
2:45pm - 3pm	Break					
3:00pm - 4:30 pm		CONFLICT RESOLUTION- Michael Rust- Communication, Personality styles and how to make the differences work together. Mediation techniques centered on facilitating resolution crafted by those in conflict - Part Two	WHEDA- Virtual Multi-family housing training including navigating PROCOREM- Part Two	NAHRO- Excellence in Customer Service -Not your ordinary "be nice to customer" training- MUCH More!- Part Two	NAN MCKAY- Rent Calculation, verification, hierarchy, medical expense - Part Four	PIC Room- Mary Hirsch- Justice, HDS
5pm - 7pm	Vendor Reception; Appetizers- Leander	On the Loos Cruise - 6pm-8pm				

Commissioner Recognition Day and Maintenance Training

Wed, Sept 15	Lobby or Leander	K.M. Hutchinson	B.F. Carter/Anna M.	John Lynch/Lefvere	Paul L.	Board Room
7:30am - 3pm	Registration-Lobby	Maintenance	Commissioner			
7:30am - 8:30pm	Breakfast- Leander					
8:45am - 10:15am	Bus Tour of OHA Waite, Raulf & Court Tower- Lobby	Maintenance- DIAGNOSTICS Gartman Mechanical Services	HUD COMMISSIONER TRAINING- Virtual Commissioner & ED Roles	HUD- Systems- Virtual PIC/EPIC/VMS Overview- Part One	NSPIRE FOR PROPERTY MGMT- US Inspection Group- Part One	PIC Room- Mary Hirsch- Justice, HDS
10:15am - 10:30am	Break					
10:30am - 12pm	Bus Tour (cont.) of OHA Waite, Raulf & Court Tower	Maintenance- PREVENTATIVE Gartman Mechanical Services	HUD COMMISSIONER TRAINING - Virtual HUD Programs, Disability Laws, Facilities Mgmt	HUD- Systems- Virtual PIC/EPIC/VMS Overview- Part Two	NSPIRE FOR PROPERTY MGMT - US Inspection Group- Part Two	PIC Room- Mary Hirsch- Justice, HDS
12pm - 1:15pm	Lunch - Guest Speaker (Lisa Lee - Housing Authority Museum/Chicago) and Commissioner Recognition					
1:15pm - 2:45pm		CONFLICT RESOLUTION- Michael Rust, Director of Winnebago County Conflict Resolution Center - Communication, Personality styles and how to make the differences work together. Mediation techniques centered on facilitating resolution crafted by those in conflict - Part One	HUD COMMISSIONER TRAINING-Virtual Financial Mgmt, Procurement & Contracting Overview	HUD- Virtual Special Purchase Vouchers (VASH, FUP, Mainstream, EHV)	NSPIRE / INSPECTION- US Inspection Group- Maintenance- Part One	PIC Room- Mary Hirsch- Justice, HDS
2:45pm - 3:00pm	Break					

Wed, Sept 15	Lobby or Leander	K.M. Hutchinson	B.F. Carter/Anna M.	John Lynch/Lefvere	Paul L.	Board Room
3pm - 4:30pm		CONFLICT RESOLUTION- Michael Rust- Communication, Personality styles and how to make the differences work together. Mediation techniques centered on facilitating resolution crafted by those in conflict - Part Two	ROUND TABLE DISCUSSION- HUD- Virtual Commissioner and Exectuve Director Questions	HUD- Virtual Addressing Homelessness, PHA & COC Partnerships	NSPIRE/INSPECTION- US Inspection Group- Maintenance - Part Two	PIC Room- Mary Hirsch- Justice, HDS
5:30pm	Banquet Start at City Center					

Closing Comments and Send Off

Thurs, Sept 16	Leander	K.M. Hutchinson	B.F. Carter/Anna M.	John Lynch/Lefvere	Paul L.	Board Room
8am - 9am	Breakfast-Leander					
9am - 10am	HUD UPDATES - Virtual Open forum box with questions. (Shirley & Team)- Leander					
10am - 10:30am	Closing Comments					